



## FSSA Disaster Relief FAQ's

### FOOD STAMPS

1. I was receiving Food Stamps and I lost all my food in the flood, what can I do?  
You may receive replacement Food Stamps for one month. Go to any local Division of Family Resources office and staff will sign an affidavit to replace your Food Stamps. [Click here](#) to find your nearest local county office.
2. What if I wasn't on Food Stamps, but after the flood I think I will need this assistance?

Governor Daniels submitted for a Presidential declaration. This declaration has been approved in Bartholomew, Johnson, Morgan, Monroe, Marion, Hancock, Vermillion and Vigo Counties making residents eligible for individual assistance. County residents who are not usually eligible for food stamps may temporarily qualify for the Disaster Food Stamp Program if their home or belongings were damaged or destroyed, if they have un-reimbursed disaster-related expenses or if they have lost income, food or money as a result of the flooding. To apply for assistance, go to your nearest county office. [Click here](#) to find your nearest location.

In addition, if a Presidential declaration is approved for individual assistance in other disaster counties, we will be able to apply for a Food Stamp Disaster Program in your area and clients may be covered.

### MENTAL HEALTH

3. Where can I call to get mental health services and assistance?  
The Division of Mental Health and Addiction has established a crisis counseling hotline. Call 1-866-679-4631 and there are trained crisis counselors on staff. For more information, go to: <http://www.indianaprojectaftermath.org/>.

### AGING

4. What if I need services to help my aged parent or family member?  
We have evacuated four nursing facilities around the state and have relocated residents to other facilities. Please work with the Triple A's in your area and they can help you coordinate services.

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#### MEDICAID

5. What happens if I have lost my Durable Medicaid Equipment or prescriptions in the flood?

Call your durable medical supplier or your pharmacy and they will take the appropriate steps to get these replaced. If you do not know this number, please call the EDS member service number at, 1-800-457-4584.

#### DISABILITY SERVICES

6. The Division of Disability and Rehabilitative Services (DDRS) is partnering with Advocates to ensure that people with disabilities, if displaced or otherwise affected, receive necessary supports and assistance at this time. If a client needs assistance with immediate, short-term and/or long term care, call the DDRS toll free number at 1-800-545-7763. In addition, the ARC of Indiana has designated funds to provide disaster relief assistance to people with disabilities living in a disaster area. Clients with seeking this assistance may contact the ARC at 1-800-382-9100 or 317-977-2375 .

#### CHILD CARE

7. What if my child care provider is not operating?  
Parents can call 1-800-299-1627 to locate a new child care provider. If your voucher card isn't working, we can use the paper system.

Other Questions: Please contact Lauren Auld, 317-232-4641